

MEMORANDUM



DIAGNOSTIC SERVICES
OF MANITOBA

SERVICES DE DIAGNOSTIC
DU MANITOBA

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Date: December 19, 2011

To: North Eastman Health Association Patients

From: Paul Penner, DSM Chief Operating Officer

CC: Dr. M. Wilson, Medical Imaging Director, Lac du Bonnet
Judy Coleman, Vice-President, Programs and Services, NEHA
Dr. H. Nyhof, Vice President Medical Services, NEHA
Dr. A. Kabani, CMO, DSM Earl Slimmon, Regional Diagnostic Manager, DSM
Brenda Carter-Lussier, Senior Technologist, Lac du Bonnet

Subject: Temporary Suspension of Lac du Bonnet X-Ray service

Effective December 14, 2011, Lac du Bonnet X-Ray service has been temporarily suspended.

Diagnostic Services of Manitoba (DSM) apologizes for the inconvenience that this may cause. During this temporary suspension, your X-Ray appointments can be arranged at one of the region's other diagnostic sites – Pinawa, Pine Falls, Whitemouth and Beausejour.

Services have been temporarily discontinued to allow the facility to implement policy and procedural improvements which will comply with new imaging accreditation standards which were recently introduced by the Manitoba Quality Assurance Program (MANQAP), which is the accrediting body of Manitoba imaging facilities. Please be assured that prior to this service closure, DSM's Lac du Bonnet imaging facility offered a safe and reliable service to patients.

We look forward to resuming imaging services in January and to bringing an improved service which will comply with the newest accreditation standards.

Again, DSM apologizes for the inconvenience and we thank you for your understanding.